

WHO IS CANCEL COVER FOR?

Property owners and managers who manage their own bookings and would like to offer more flexible cancellation terms to their customers without increasing their financial risk.

WHY USE CANCEL COVER?

their trip for any reason* between 60 and 2 days before arrival and receive a 95% refund

Offer flexible cancellation terms, allowing guests to cancel

Give guests peace of mind when booking

Protect yourself from financial loss arising from cancellations

Compete with Online Travel Agents (OTA's)

Increase your bookings

*Cancel Cover covers guest cancellation for any reason other than war, terrorism, pandemic, epidemic or coronavirus

HOW IT WORKS

Go to www.policypowerhouse.com/cancelcover/

(frequently asked questions)

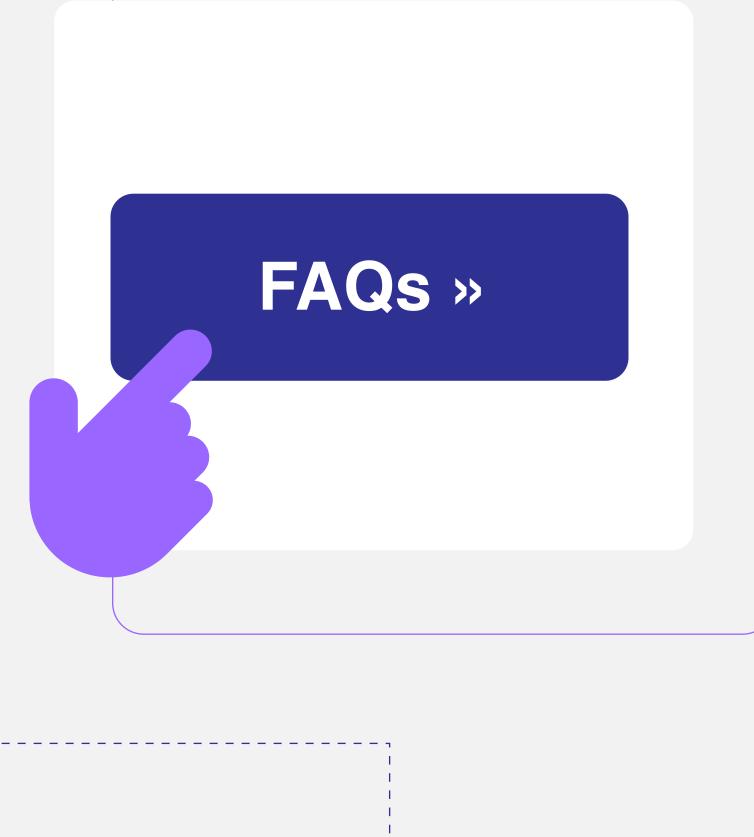
STEP 1

Click on "FAQs"

Review how Cancel Cover works, look at the policy documents and

updated booking conditions – check

that this is the right product for you or call us on 0333 7727453 if you have any questions. Click on 'let's get started'



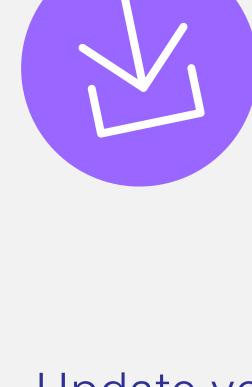
number, choose your level of excess (0-20% see 'How Much Does It Cost'

below) – once activated you will be asked to set a password.

STEP 2

Provide your details

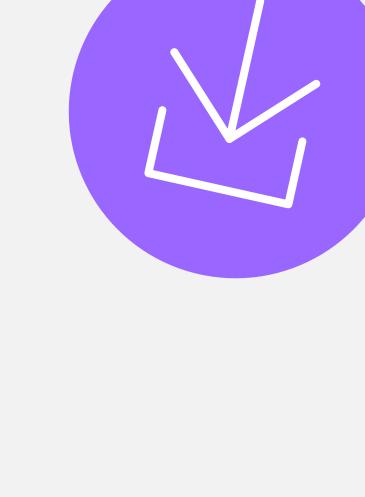
Name, email, address, membership

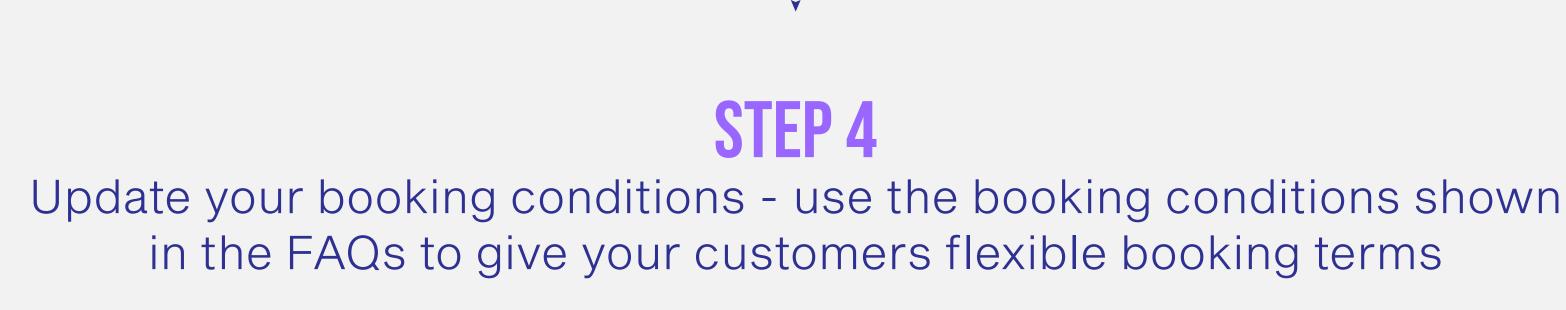


STEP 3

Download your master policy document

STEP 4





individual bookings or upload a weekly report of bookings to be insured.

Log in

Use your email address and

password to log in to the Cancel

Cover portal – you can insure

John Doe

STEP 6

Select payment method

When you insure your first booking

you will be asked for a payment

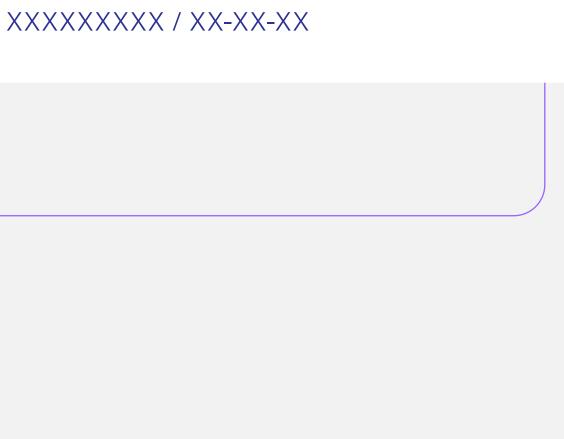
method (credit or debit card). This

first booking will be debited against

your payment method to ensure that

everything is working correctly.

JOHN.DOE@GMAIL.COM



XXXX-XXXX-XXXXX-XXXX

Insured bookings are added without payment during the month. A statement is issued in the first few days of the following month showing all the insured

STEP 7

bookings and the premium due. This amount will be debited from your

payment method a few days later. If you disagree with any transaction,

contact Policy Powerhouse.

The premium is a percentage of the Cancel Cover is provided by Policy booking value (net of VAT if you are Powerhouse Limited, an appointed VAT registered). You can choose to representative of Bennett Gould & recover 100%, 90% or 80% of the Partners (Dorset) Limited, which is value of the refund and the rates (as a authorised and regulated by the percentage of the booking value) are Financial Conduct Authority (firm 3.98% for 100% cover, 3.58% for 90% reference number 310780). You can cover & 3.19% for 80% cover. check the regulatory status of Policy Powerhouse at

https://register.fca.org.uk/s/

Cancel Cover is underwritten by insurance company 'Euroins' AD

WHO PROVIDES CANCEL COVER?

HOW MUCH DOES IT COST?

IMPORTANT THINGS TO REMEMBER All bookings must be logged onto the system within

7 days of acceptance

the value net of VAT

The customer must pay 5% (which can be described

terrorism, pandemic, epidemic, or coronavirus

as an admin fee) at time of cancellation - 95% refund

Cancel Cover does not cover cancellation due to war,

Cancel Cover is only available to UK residents and only

You need to register the booking as "claimed" on the portal

within 2 days of notification of cancellation. You must then

immediately relist the cancelled holiday on your booking

system. If you resell the holiday, you will not be charged a

If you are registered for VAT your claim will be paid

net of VAT and you should insure your bookings for

You must take a deposit of at least 25% at time of booking

- Cancel Cover cannot insure bookings received from Online Travel Agents
- covers holiday property based in the UK Details about making a claim are included within the FAQs.
- premium to insure the new booking. Your claim will be reduced by the value of the resold holiday Claims can be submitted after the departure date of the cancelled holiday
- For more information about Cancel Cover please visit the FAQ page

Contact Policy Powerhouse

STILL HAVE QUESTIONS?

0333 7727453

hello@policypowerhouse.co.uk The messaging service within the portal www.policypowerhouse.co.uk

